

Business Process Outsourcing

Business Domain Expertise in **Mortgage Banking and Insurance**
Ten Years of Successful Offshore BPO Track Record
Delivering Five Million Transactions a Month
ISO Certified Centers in New Jersey, India and Pakistan

24/7 Operations

Transform Your Business Through Outsourcing

VISIONET's Specialized BPO Services

- Blended onsite / offshore rates
- Business domain expertise and top tier references
- Global outsourcing experience
- Knowledge of best practices in BPO
- Successfully deployed BPO Solutions
- Methodologies designed to accelerate outsourcing

Award winning BPO services

The keys to successful outsourcing are experienced staff, proper transfer of the customer's business process knowledge, operational visibility of the outsourced processes, and workflow based task management. Visionet provides all of the above plus the cost advantage of offshore. Our experienced BPO Managers ensure that only those tasks that are best performed offshore are actually sent offshore, others remain onsite. We use web based collaborative workflow tools to manage a business process. For example, we have broken down the task of post close compliance into approximately 300 major tasks. Each task is grouped according to the skill level required for satisfactory performance. Furthermore, workflow based rules are enforced so that tasks are executed in the desired order and nothing is skipped – discipline is enforced through effective use of technology. The key benefits of workflow and web based systems are real time visibility and on-demand reporting. All of these factors enable us to provide unmatched business process outsourcing services to financial companies.

Visionet understands the business process - our SMEs (Subject Matter Experts) have years of experience in their respective industries. We understand the best business practices and the issues facing the business executives. We also understand technology. This combination translates into innovative solutions offering superior ROI to our customers.

Mortgage Banking

Production Fulfillment
Vendor Management
Doc Tracking File Completion
New Loan Setup
Lien Release Processing
Escrow Management
Customer Retention
Defaults Management

Back Office Services

Account Reconciliation
Security Processing
Mutual Fund Accounting/Portfolio Valuation
Client Reporting

Property & Casualty and Life Insurance

Client Administration Services
Agency Administration Services
Claims Processing

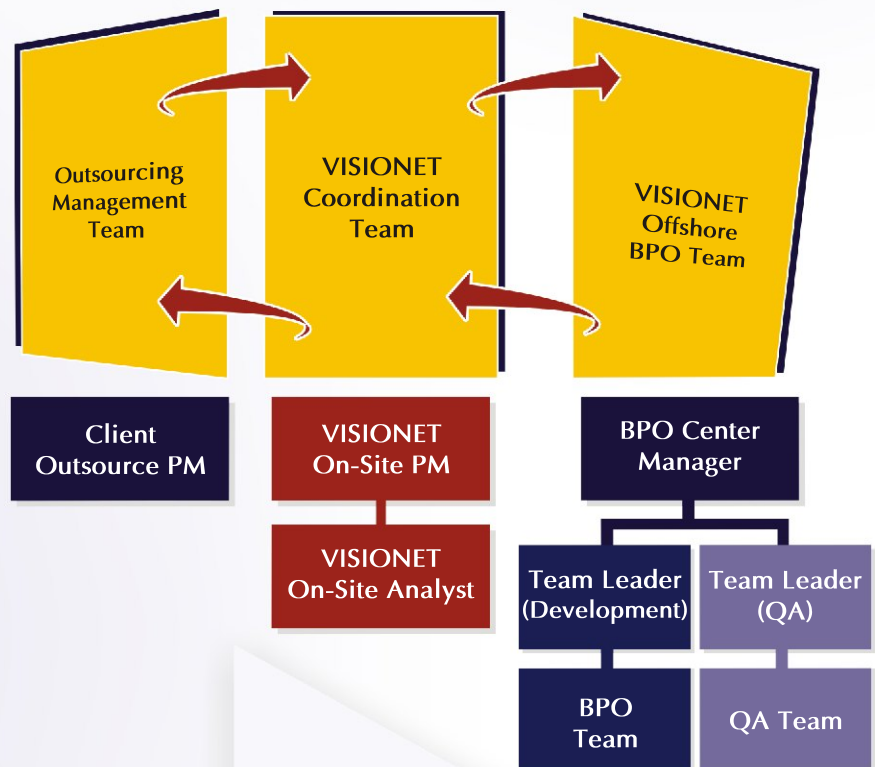
Document Processing

OCR based Auto Indexing
OCR Assisted Data Extraction

Middle Office

New Account Set-up
Client Administration
Cash Receipts
Trade Entry

ISO Certified BPO Process Methodology



Visionet Systems Inc.

East Coast Office:

3 Cedarbrook Drive
Cranbury, NJ 08512

Phone: 609-452-0700 - Ext: 1119

Fax: 609-655-5232

www.visionetsystems.com

mortgage@visionetsystems.com

